



American Lung Association Stair Climb

On Sunday February 27th 2011, the Fight For Air Stair Climb was held at the Republic Plaza in downtown Denver. Thousands of people showed their support for the American Lung Association by climbing the tallest building in the city, 56 floors, 1,098 steps. Over \$410,000 was raised for this cause.

Among the stair enthusiasts were Geoff Jensen, Info Cubic's Customer Service Manager, and Beth Brown, Sales Consultant, as part of the South Denver Metro Chamber of Commerce "Torture Chamber" team. Geoff had a stellar time of 12 minutes! Beth came in just before the snails at 20 minutes. A worthy effort on the part of both, good job, keep up the good work!

An Error in Policy Relating to FCRA Costs Millions

Thousands of workers and job applicants for two subsidiaries of a Cincinnati-based company are eligible to share in \$4.3 million from an approved settlement of Federal Fair Credit Report Act claims against the company.

The suit accused the companies of obtaining criminal background checks about drivers and job applicants, without their written authorization and in some cases denying them jobs without providing them a copy of their criminal background report, this is in violation of the federal law.

This is one of the largest settlements to date involving employment-related FCRA claims, and certainly won't be the last. If you have general questions about the FCRA and your obligations as an employer utilizing background checks - Info Cubic can help.



NAPBS

Info Cubic is not only active in the Denver business community with membership in the Better Business Bureau and the Denver Metro Chamber of Commerce, but at the national level as well. In fact, Info Cubic has been a member of the National Association of Professional Background Screeners (NAPBS) for many years. This organization has hundreds of members and fosters education, training, communication, and growth throughout the employment screening industry. The NAPBS holds an annual conference every year open to all members, and this year it was in our home town of Denver.

Info Cubic was excited to have this well respected organization in Denver for three days, and many Info Cubic employees attended the various seminars offered, such as 'Overview of the State and Federal Legislative and Regulatory Climate' and 'Connecting with Customers'.

All in all over 500 people attended this year's conference, the largest yet! Info Cubic values the opportunity to continue training and bettering our knowledge for our clients, and the NAPBS Conference was another great opportunity do just that in 2011.

Annual ISO Audit

Last year, we excitedly announced that Info Cubic had become ISO certified. In past newsletters, we explained the process of obtaining the ISO Certification and how it would benefit our clients. In order to maintain the ISO certification, annual audits are conducted by a third party to ensure compliance and improve our quality management system and client satisfaction. The annual audit is held onsite and lasts a full day. Info Cubic's annual audit was held on February 22nd, and we passed!

As part of our ISO objectives, Info Cubic tracks accuracy and turnaround times of reports. We also track our customer satisfaction through client satisfaction surveys and strive to respond to client emails within 4 business hours.

The point of ISO certification is to show improvement, we ask for your help by letting us know your needs and concerns. We value your feedback, if there is any way Info Cubic can make your employment screening experience better, please let us know.



Work Number Fee Increases April 1, 2011

Effective April, 1, 2011, the third party fee for the Work Number has increased to \$13.00.

Info Cubic – ISO Certified, Quality You Can Trust

Real People - Personalized Background Screening - Peace of Mind